

Music Subscription

Terms and Conditions (See ticket sales below)

- We ask all subscription holders and their guests to respect our neighbours by being quiet when entering or leaving the Club premises, or when smoking outside.
- Music subscription is available to any guest of a LAYLOW promoter or resident artist.
- All applicants must be 18 years or above at the time of applying.
- Once approved the recurring monthly charge of £9.00 becomes due immediately.
- LAYLOW Music Subscription will run continuously until cancelled in writing, at least 48 hrs before the next due date, and will be due immediately upon approval of subscription.
- Each subscription allows the holder access for themselves to any of the basement events held here at LAYLOW.
- Security and LAYLOW staff reserve the right to deny access to anyone failing to produce a valid photo ID upon entry. No U18s will be allowed access to the basement live music venue.
- Spaces to events are limited and access cannot be guaranteed until confirmation of receipt of event booking has been issued via the website.
- Music subscriptions are limited to LAYLOW Basement access and do not include the access to the rest of LAYLOW club.
- LAYLOW operates a zero tolerance policy to the use, supply, or possession of illegal drugs or substances. Anyone found in possession of such illegal drugs or substances will be removed from the Club and their subscription terminated.
- LAYLOW reserves the right to cancel any music subscription where we feel that the holder of such subscription has behaved unruly or negatively impacted the experience of other patrons and guests.
- Any abuse of LAYLOW staff, its patrons and guests, and vandalism or theft of LAYLOW property will result in such persons being immediately removed from the premises and banned from any future events.
- No alcohol or food not purchased on site may be consumed while at LAYLOW. Any persons found to be in breach of this will be asked to leave the premises immediately, and risk having their subscription terminated.
- Patrons and their guests agree to observe the rules and any signs published or displayed in the Club at any time.
- If a patron or his or her guest has an accident or suffers any injury at or in the vicinity of the Club, please report this as soon as possible to a member of staff and in any event within 24 hours of the incident. This information is needed in order to help us comply with our health and safety obligations and for insurance purposes.
- When using any equipment and facilities available at the Club, you must take care to safeguard your own health and safety and that of other people, and you will be solely responsible for any loss or injury that you cause to yourself, other persons, or to the equipment or facilities to the extent that it is caused through your unsafe or improper use of the equipment or facilities (including your use of them whilst under the influence of alcohol or medication), or your failure to advise staff of a medical condition relevant to your use of the equipment or facilities.

- LAYLOW, its employees and/or agents shall not be liable to any patron or guest for any loss, damage or injury suffered by them or their property howsoever caused, save in respect of death or personal injury to a patron or guest to the extent caused by the negligence of LAYLOW, its employees and/or agents. This is not intended to affect any mandatory rights a patron or guest may have under local law that we cannot legally restrict or exclude.
- Should you have any questions regarding your subscription and/or our Club rules, please contact us at membership@laylow.co.uk.

Ticket Sales

Please read and understand the following terms and conditions as they are binding for all ticket purchases.

- No exchange of tickets will be made under any circumstances and tickets are not transferable.
- No refund on tickets will be made under any circumstances except pursuant to conditions under event cancellation or postponement.
- Lost or damaged ticket(s) will not be honoured.
- The resale of tickets is prohibited. LAYLOW reserves the right to cancel any tickets that have been resold.
- Latecomers may not be admitted until a suitable break during the performances.
- LAYLOW reserves the right without refund or compensation to refuse admission to any persons whose conduct is disorderly or unbecoming.
- No photography, audio or video recording is allowed during the event unless otherwise stated by the Promoter or LAYLOW.
- The Promoter may add, withdraw or substitute artistes and/or vary advertised programmes, event times, seating arrangements and audience capacity without prior notice.
- The Promoter/LAYLOW may use the ticket holder's image or likeness in any live or recorded video display, photograph or picture.
- The Promoter/LAYLOW may postpone, cancel, interrupt or stop the event due to adverse weather, dangerous situations, or any other causes beyond our reasonable control.
- The Ticket Holder agrees to submit to any search for any prohibited items including but not limited to weapons, controlled, dangerous and illegal substances and recording devices.
- The Ticket Holder voluntarily assumes all risk and danger incidental to the event whether occurring prior to, during or subsequent to the actual event, including any death, personal injury, loss, damage or liability.
- Information is collected from those registering with LAYLOW in order to facilitate ticket purchase or other services available. This information is collected and used in accordance with our Privacy Policy, which forms part of these conditions.

- Purchasers of tickets must be 18 years of age in order to purchase tickets from our website/venue. By transacting on our website, purchaser certifies that purchaser is at least 18 years of age and understands and accepts these conditions of use.
- Any complaints regarding the event will be directed to and dealt with by the Promoter.